Persuading People to Drink Less Alcohol: The Role of Message Framing, Temporal Focus and Autonomy

Susan Churchill1,*, Louisa Pavey2, Donna Jessop3, and Paul Sparks3

1Department of Psychology and Counselling, University of Chichester, College Lane, Chichester, West Sussex, PO19 6PE, UK, 2Faculty of Arts and Social Sciences, Kingston University, Penrhyn Road, Kingston upon Thames, Surrey KT1 2EE, UK, and 3Department of Psychology, University of Sussex, Brighton BN1 9RH, UK

*Corresponding author: Department of Psychology and Counselling, University of Chichester, Bishop Otter Campus, Chichester, West Sussex, UK. Tel.: +44 (0)1243 816458; E-mail: s.churchill@chi.ac.uk

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Abstract

Aims: Health information can be used to try to persuade people to follow safe drinking recommendations. However, both the framing of information and the dispositional characteristics of message recipients need to be considered. An online study was conducted to examine how level of autonomy moderated the effect on drinking behaviour of gain- and loss-framed messages about the short- vs. long-term consequences of alcohol use.

Methods: At Time 1, participants (N = 335) provided demographic information and completed a measure of autonomy. At Time 2, participants reported baseline alcohol use and read a gain-framed or loss-framed health message that highlighted either short- or long-term outcomes of alcohol consumption. Alcohol consumption was reported 7 days later.

Results: The results showed a significant three-way interaction between message framing (loss vs. gain), temporal focus (short-term vs. long-term) and autonomy. For low-autonomy (but not high-autonomy) individuals, the loss-framed health message was associated with lower levels of alcohol consumption than was the gain-framed message but only if the short-term outcomes were conveyed.

Conclusion: This research provides evidence that the interaction between message framing and temporal focus may depend on a person’s level of autonomy, which has implications for health promotion and the construction of effective health communication messages.

Short summary: We examined how autonomy moderated the effect on drinking behaviour of gain- and loss-framed messages about the short- vs. long-term consequences of alcohol use. For low-autonomy individuals, the loss-framed health message was associated with lower alcohol consumption than was the gain-framed message but only if the short-term outcomes were conveyed.

INTRODUCTION

Health appeals are often used to motivate and encourage people to reduce their consumption of alcohol. Both the framing of information in such appeals and the dispositional characteristics of message recipients need to be carefully considered, however, in an assessment of the likely persuasive impact of such information.

Message framing

‘Gain-framed’ information in health messages might address the benefits of a health-beneficial behaviour, or ‘loss-framed’ information might focus on the costs of not carrying out that behaviour (for reviews, see Rothman et al., 2006; O’Keefe and Jensen, 2007; Gallagher and Updegraff, 2012). Rothman and Salovey (1997)
argued that gain-framed messages would be most persuasive when encouraging a ‘protection’ behaviour (e.g. fruit and vegetable consumption), which individuals perceive to be minimally risky to perform and which is very likely to result in a healthy outcome. In contrast, loss-framed messages would typically be more persuasive when encouraging a ‘detection’ behaviour (e.g. mammography), which involves the possibility that one might discover a life-changing health problem.

In line with these expectations, gain-framed messages have been found to be more effective in promoting ‘low-risk’ illness protection behaviours such as physical exercise (LaTimer et al., 2008) and condom use (Kiene et al., 2005). In contrast, loss-framed messages have been shown to be effective in promoting risky illness detection behaviours such as breast self-examination (Aboud et al., 2005) and cervical cancer screening (Rivers et al., 2005).

Although there is supporting evidence for these message framing hypotheses, there are also mixed findings. Some studies have reported no effect of message framing (Brug et al., 2003; Jones et al., 2004), and others have found effects in the opposite direction to that predicted by Rothman and Salovey (O’Connor et al., 1996; Williams et al., 2001). Moreover, researchers have found that a range of contextual and dispositional variables can moderate the persuasive effects of loss- and gain-framed messages (see Covey, 2014, for a review).

Little research has explored the effects of gain- and loss-framed messages on alcohol consumption (although see Gerend and Cullen, 2008; Bernstein et al., 2016; de Graaf et al., 2015). Research investigating the impact of contextual variables alongside pre-existing characteristic of the message recipient is also limited, leaving open important questions related to the effectiveness of message framing. This article presents the results of an experimental study that suggests that the effects of (loss vs. gain) message framing may be moderated by the temporal focus of the outcomes of behaviour (i.e. are the outcomes short-term or long-term?) and message recipients’ level of autonomy prior to exposure to health information.

Temporal focus of outcomes

Temporal message framing is the application of a time frame to information about a potential health-related outcome (e.g. cardiovascular disease) to make the risk to health seem either more proximal or more distant in time. Research has shown that the temporal context in which alcohol outcomes are presented can moderate peoples’ responses to gain- and loss-framed messages. Gerend and Cullen (2008) investigated the effects of message framing (loss vs. gain) and temporal focus (short- vs. long-term consequences) on student drinking behaviour. Results showed significant main effects for both temporal focus and message frame, and a significant message frame x temporal focus interaction, such that participants in the gain-frame/short-term consequences condition reported consuming fewer units of alcohol compared to participants in the other three conditions. For messages that focussed on the long-term outcomes of alcohol use, there was no differential effect of loss- vs. gain-framing.

However, there are mixed findings in the literature. Some studies have found message-framing effects in the context of alcohol consumption (Gerend and Cullen, 2008; de Graaf et al., 2015). However, in a recent study using email communications to disseminate gain- and loss-framed messages about the short- vs. long-term consequences of alcohol use to college students with high levels of alcohol consumption, Bernstein et al., (2016) found no main effects of message frame or temporal context or any interaction between the two. This suggests that further research is needed to elucidate the impacts of loss- and gain-frame messages and temporal context in the domain of alcohol consumption and to further investigate the interactions between message framing (loss vs. gain) and temporal context (short-term vs. long-term).

Autonomy

It is possible that the persuasive effects of message framing (in terms of gains vs. losses) and temporal focus (in terms of short-term vs. long-term outcomes) may be moderated by individual difference characteristics. One variable that may reasonably be expected to influence the effect of temporal focus within loss- and gain-framed messages is the extent to which people feel a sense of freedom to act in accordance with their internalized standards and values rather than an obligation to act as a result of influence from others.

Self-determination theory (Deci and Ryan, 1985, 2000) describes autonomy in terms of a person’s basic psychological need to perceive their behaviour as freely chosen and under volitional control. Research has shown that greater autonomy is associated with increased motivation, greater likelihood of adherence to recommended health behaviours and higher levels of psychological well-being (Hagger et al., 2006; Chatsisarants and Hagger, 2009; Williams et al., 2009). Perceived autonomy over behavioural choice is argued to be empowering, providing people with a sense of agency and control over behaviour (Hagger et al., 2014).

Churchill and Pavey (2013) showed that individual differences in autonomy moderated the persuasive effects of loss- and gain-framed messages regarding fruit and vegetable consumption, such that gain-framed information was maximally persuasive for those higher in autonomy. These authors argued that this finding may be due to an autonomous individual construing the behaviour as in accordance with their interests and values and, therefore, as ‘less risky’ (Pavey and Churchill, 2014). A further study examining the effectiveness of messages aimed at reducing high-calorie snack food consumption showed that the same effect occurred when autonomy was experimentally manipulated, with participants who were autonomy primed eating fewer high-calorie snacks after being presented with information about the benefits of reduced snack consumption (Pavey and Churchill, 2014). This study also showed that when feelings of heteronomy (pressure and coercion) were primed, loss-framed information was more effective in promoting the avoidance of high-calorie snacks than was gain-framed information. The authors contend that this could be due to these low-autonomy participants perceiving the behaviour as more risky, with the loss-frame thus persuading them to adopt the recommended health behaviour. Loss-framed messages have been suggested to be most effective when people’s risk perceptions are high (Rothman and Salovey, 1997; Rothman et al., 2006).

People who feel autonomous and self-determined in their lives have been shown to process personally relevant health-risk information less defensively than do those low in autonomy (Pavey and Sparks, 2010) and see recommended behaviour in health communications as ‘non-threatening’ because it is perceived to emanate from the self and be consistent with intrinsic goals (Hagger et al., 2014). Hence, autonomy might be expected to increase positive affective and behavioural responses in autonomy supportive contexts (e.g. gain-framed information about an action, which allows individuals to freely decide whether they want to engage in that action), which
in turn can lead to positive changes in motivation and behaviour. For highly autonomous individuals, it is likely therefore that a short-term focus within gain-framed information will lead to even greater motivation to adhere to the recommended health behaviour than would a long-term frame due to the steeper discounting of positive (gain-frame) consequences.

This study
This study expands previous research by assessing the interactive effects of message framing (loss vs. gain), temporal focus (short-term vs. long-term) and autonomy in the domain of alcohol consumption. Excessive alcohol consumption is a prominent risk factor in premature death and chronic diseases such as liver cirrhosis, pancreatitis, cardiovascular disease, stroke and some cancers (World Health Organization, 2014). Excessive alcohol consumption is also associated with an increased risk of physical assault and injuries, suicidal ideation and attempts, impaired driving, interpersonal problems and academic under achievement (Boles and Miotto, 2003; Ness et al., 2015). It is therefore important to examine how health information can best be framed to ensure it is effective in persuading individuals to confine their alcohol consumption to recommended limits.

One further construct that has been shown to influence the persuasive effects of short- and long-term temporal framing in health messages concerns the consideration of future consequences (CFC; Strathman et al., 1994), a stable individual difference variable that reflects the extent to which a person considers the short- or long-term outcomes of his/her current behaviour. Individual differences in CFC can be assessed by the CFC Scale (Strathman et al., 1994). Given associations found in previous research between CFC and temporal message framing, we used the CFC scale as a covariate in our analyses in this study.

METHOD
Participants
Four hundred and fifty-nine students at three UK universities completed the Time 1 measures (from an original sample of 466, 6 people’s data were removed as only contact details were included. One person’s data were deleted because of an excessively high frequency of alcohol consumption (>3 SD)). Twenty-five participants at Time 2 and 24 participants at Time 3 failed to respond, representing an overall attrition rate of 11%. Since research indicates that systematic processing of persuasive communication is only likely to occur when the presented information is personally relevant (Hovland, 1959), we removed participants reporting no alcohol consumption at baseline (n = 79). Thus, our analyses were conducted on 335 participants who reported alcohol consumption at baseline and completed all three phases of data collection. Participants (80% women) were aged between 18 and 56 years (mean = 20.95; SD = 4.35).

Materials
Time 1
At Time 1, participants completed a questionnaire including the following sections.

Demographic information. Participants were asked to indicate their age, gender and student status.

Autonomy. Individual differences in autonomy were measured using the nine-item Autonomy Subscale of the Basic Needs Satisfaction Scale (Deci and Ryan, 2000). An example item is, ‘I feel that my choices are based on my true interests and values’ (not at all true for me [1] to very true for me [7]), \( \alpha = 0.80 \).

Consideration of future consequences. Participants’ tendency to consider the short- vs. long-term consequences of behaviour was assessed using the 12-item CFC scale (Strathman et al., 1994). Example items are ‘I often consider how things might be in the future and try to influence those things with my day to day behaviour’ and ‘I only act to satisfy immediate concerns, figuring the future will take care of itself’. Participants were required to indicate to what extent each item was characteristic of themselves on a five-point Likert-type scale (extremely uncharacteristic [1] to extremely characteristic [5]), \( \alpha = 0.83 \). Higher scores indicate greater CFC.

Time 2
Baseline alcohol consumption. Following Armitage et al. (2014), an adapted version of the timeline follow-back technique (Sobell and Sobell, 1992) was used to assess alcohol consumption. Participants were asked to report the types of drinks (i.e. beer, wine, spirits), size of measures (i.e. small glass, can, pint, single or double measure) and number of each of these drinks they had consumed on each day of the previous week. Each day of the week was presented on a separate line in the online survey, and space was given to write a description. Units of alcohol were calculated for each participant and summed to provide a measure of baseline alcohol consumption, with higher scores indicating higher levels of alcohol consumption.

Message frame and temporal focus manipulations. Identical information about the risks associated with alcohol consumption was presented in each message, but each message was represented in a semantically different way (i.e. Gain-frame/Short-term, Loss-frame/Short-term, Gain-frame/Long-term and Loss-frame/Long-term). Thus, for some participants the gains to be achieved from reducing alcohol use were indicated, whereas for others the losses that might be incurred from not reducing alcohol use were indicated. Crossed with this, some participants received information about outcomes framed in the long-term, and other participants received information about outcomes framed in the short-term. The exact wording of the messages is detailed in Table 1.

The Time 2 questionnaire also included self-report measures of cognitions (e.g. intentions, attitudes, perceived behavioural control) that are not reported here, since they revealed no effects of the experimental manipulations.

Time 3
Alcohol consumption. Alcohol consumption was measured using the same measure as at Time 2.

Design and procedure
The study employed a 2 (message framing [loss, gain]) \( \times \) 2 (temporal focus [short-term, long-term]) \( \times \) (autonomy [continuous index]) design, involving three waves of data collection over a 2-week period. An email message was sent to students who were required to participate in research as part of their degree programme. The message requested students to participate in an online three-phase research study about alcohol consumption in exchange for course credits and contained a link to the Time 1 questionnaire. Students who included their email addresses at Time 1 were contacted 7 days after completion of Time 1 measures and invited to complete the
Table 1. Alcohol prevention messages

<table>
<thead>
<tr>
<th>Short-term consequences</th>
<th>Long-term consequences</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Gain (loss)</strong></td>
<td><strong>Loss-frame/Long-term</strong></td>
</tr>
<tr>
<td>The immediate consequences of alcohol consumption</td>
<td>By reducing (not reducing) your alcohol consumption, you can lessen (increase) the likelihood of:</td>
</tr>
<tr>
<td>People who reduce (do not reduce) their alcohol consumption, compared to those who do not (do), are at LOWER (HIGHER) RISK of a range of consequences within days (even hours) and GAIN (LOSE) many potential HEALTH BENEFITS. For example, you will REDUCE (INCREASE) the likelihood of:</td>
<td></td>
</tr>
<tr>
<td>• Driving accidents</td>
<td>• Driving accidents</td>
</tr>
<tr>
<td>• Having an unhealthy liver</td>
<td>• Having an unhealthy liver</td>
</tr>
<tr>
<td>• Gaining weight</td>
<td>• Gaining weight</td>
</tr>
<tr>
<td>People who reduce (do not reduce) their alcohol consumption are less (more) likely to engage in risky sexual behaviour. This means that they are less (more) at risk for sexually transmitted diseases, unintended pregnancy and regretted sexual experiences</td>
<td></td>
</tr>
<tr>
<td>By reducing (not reducing) your alcohol consumption, you can lessen (increase) the likelihood of psychological problems that can occur soon after drinking, such as:</td>
<td></td>
</tr>
<tr>
<td>• Impaired judgement</td>
<td>• Impaired judgement</td>
</tr>
<tr>
<td>• Poorer memory</td>
<td>• Poorer memory</td>
</tr>
<tr>
<td>• Difficulty concentrating</td>
<td>• Difficulty concentrating</td>
</tr>
<tr>
<td>By reducing (not reducing) your alcohol consumption, you can gain (lose) immediate benefits such as:</td>
<td></td>
</tr>
<tr>
<td>• Better mood</td>
<td>• Better mood</td>
</tr>
<tr>
<td>• Higher self-esteem</td>
<td>• Higher self-esteem</td>
</tr>
</tbody>
</table>

Table 2. Mean values and standard deviations of the study variables: pre-intervention by condition

<table>
<thead>
<tr>
<th></th>
<th>Gain-Frame/Short-term Focus</th>
<th>Loss-Frame/Short-term Focus</th>
<th>Gain-Frame/Long-term Focus</th>
<th>Loss-Frame/Long-term Focus</th>
<th>Whole sample</th>
</tr>
</thead>
<tbody>
<tr>
<td>Base alcohol (units/week)</td>
<td>15.62 (14.07)</td>
<td>16.24 (12.79)</td>
<td>18.47 (18.68)</td>
<td>17.05 (15.37)</td>
<td>17.05 (15.37)</td>
</tr>
<tr>
<td>Age</td>
<td>21.25 (4.81)</td>
<td>20.92 (4.76)</td>
<td>21.04 (3.87)</td>
<td>20.63 (3.66)</td>
<td>20.97 (4.34)</td>
</tr>
<tr>
<td>Autonomy</td>
<td>3.75 (1.69)</td>
<td>3.68 (0.60)</td>
<td>3.77 (0.59)</td>
<td>3.75 (0.59)</td>
<td>3.73 (0.62)</td>
</tr>
<tr>
<td>CFC</td>
<td>2.67 (0.59)</td>
<td>2.81 (0.58)</td>
<td>2.76 (0.57)</td>
<td>2.73 (0.59)</td>
<td>2.73 (0.59)</td>
</tr>
</tbody>
</table>

second phase of the study. At Time 2, each participant was randomly allocated to receive one of the four messages arising from the experimental design: Gain-frame/Short-term (n = 90), Loss-frame/Short-term (n = 74), Gain-frame/Long-term (n = 95) and Loss-frame/Long-term (n = 76). Allocation was based on a computer-generated numbers list (A computer programming error meant that more participants were allocated to the gain vs. loss message frame conditions). Participants completed the Time 3 measure of alcohol consumption 7 days later. The study was approved by the Ethics Committees at the participating universities.

Data analysis

Table 2 summarises the descriptive statistics of the sample. Chi-square analysis and analyses of variance (ANOVAs) revealed no pre-intervention differences between conditions on any of the baseline variables assessed prior to the message framing manipulation (i.e. gender, age, baseline alcohol consumption, CFC and autonomy; all Ps > 0.13).

Chi-square analysis and one-way ANOVAs further revealed no significant differences between Time 3 responders and non-responders on these variables (all Ps > 0.09). Bivariate correlations between Time 3 alcohol consumption, baseline alcohol consumption, CFC, autonomy and age are provided in Table 3.

Hierarchical multiple regression analyses were used to explore the impact of message frame, temporal focus and autonomy on alcohol consumption. To facilitate interpretation of interaction terms, the continuous variables were standardized and categorical variables were dummy coded prior to analysis (cf. Aiken and West, 1991). Gender (males [0], females [1]), age, baseline alcohol consumption and CFC were entered as covariates at Step 1. Message framing (loss-frame [0], gain-frame [1]), temporal focus (long-term [0], short-term [1]) and autonomy were entered at Step 2 to determine whether the experimental manipulations and autonomy had any independent effect on alcohol consumption. The three two-way interaction terms ([1] message frame × temporal focus, [2] message frame × autonomy and [3] temporal focus × autonomy) were entered at Step 3, and the three-way interaction (message frame × temporal focus × autonomy) was entered at Step 4. Pending any of these interactions being significant, we planned to use simple slopes analysis detailed by Aiken and West (1991), with high (+1SD from the mean) and low (−1SD from the mean) levels of autonomy.

RESULTS

Predicting alcohol consumption

Gender, age, baseline alcohol consumption and CFC entered at Step 1, predicted 42% of the variance in Time 3 alcohol consumption,
DISCUSSION

We found supportive evidence for a three-way interaction between message framing, temporal focus and autonomy, albeit a small effect

![Fig. 1. Self-reported alcohol consumption (units of alcohol) as a function of message frame and temporal focus among low-autonomy and high-autonomy participants, controlling for gender, age, baseline alcohol use and CFC.](https://academic.oup.com/alcalc/article-abstract/51/6/727/2374109)
size. When exposed to information about the costs associated with alcohol use, low-autonomy participants in the short-term focus condition reported lower levels of alcohol consumption than did those in the long-term focus condition. There was no significant interaction between message frame and temporal focus for high-autonomy participants; only those perceiving behaviour to be externally regulated (i.e. low-autonomy participants with lower levels of perceived choice over behaviour) appeared to respond to the manipulation. We did not find a main effect for message framing; our findings were thus consistent with previous research which has found no direct effect of message framing on message persuasiveness (Jones et al., 2004; Bernstein et al., 2016). However, the non-significant effect of message framing in this study is noteworthy, given that the message-framing literature implies that one might expect to find an effect of gain vs. loss framing in studies with relatively short follow-up periods (Rothman et al., 2006; Gallagher and Updegraff, 2012). We did not find a main effect of temporal focus. Although other research has shown an effect of temporal focus (Gerend and Cullen, 2008), our study demonstrated this only for participants lower in autonomy. We observed no two-way interaction between message frame and autonomy, suggesting that this interaction found in previous research (Churchill and Pavey, 2013; Pavey and Churchill, 2014) may not hold for alcohol consumption when temporal focus is also manipulated. In future research, a ‘no temporal focus’ condition could be usefully included to attempt to replicate the two-way interaction.

In this study, when faced with information about the potential negative outcomes associated with alcohol use, low-autonomy participants in the short-term focus condition reported lower levels of alcohol consumption than did those in the long-term focus condition. Our findings do not match the results of an earlier study in which participants exposed to a message focusing on the short-term consequences of alcohol consumption were more likely to reduce their alcohol consumption if the message was gain- (vs. loss-) framed (Gerend and Cullen, 2008). Hence, our findings emphasize the need to include potentially important individual difference variables when investigating the persuasive effects of temporal framing within gain- and loss-framed messages.

It has been contended that short-term message frames are maximally effective within loss-framed messages because the presented threats to health are made imminent and likely, enhancing feelings of vulnerability to a health condition and encouraging preventative measures to avoid any potential negative outcomes (Chandran and Menon, 2004). Although we did not directly measure participants’ risk perceptions in this study, our findings may be due to the short-term frame increasing perceptions of risk in the loss-frame message condition for low-autonomy participants, who are thought to already construe a higher risk in conducting the health behaviour due to potential threats to their autonomy (Churchill and Pavey, 2013; Pavey and Churchill, 2014). Further research is needed to test this proposal and in particular to examine whether the fit between the beliefs of low-autonomy individuals and short-term loss-framed messages result in increased risk perceptions, heightened concern and greater adherence to the recommended health behaviour.

The results of this study suggest that to provide people with health information that is maximally effective, health-related information should be tailored not only to how the presented information is framed (loss vs. gain) and the temporal focus (short-term vs. long-term) in which the health risks are presented but also to individual characteristics such as autonomy. This could have important practical applications for health promotion efforts that seek to engender health behaviour change. For example, health information about the costs of health-damaging behaviour such as excessive alcohol use could frame the temporal focus of the advice given and whether autonomy is made salient. Heteronomy-related words (e.g. must, should) could be introduced into loss-framed information about the immediate health risks associated with unhealthy lifestyle choices to ensure that the style of language is matched to the message frame and temporal focus of the presented information. Health professionals could assess people’s level of autonomy and deliver tailored health information based on the level of autonomy. For those who consider that their behaviour is externally regulated (i.e. low-autonomy participants, who typically have the poorest health behaviours), health professionals imparting information about the negative outcomes associated with continuing health-damaging behaviour may find it more effective to refer to health outcomes in shorter term time frames.

Our findings need to be considered in relation to certain limitations. When reporting alcohol use post-intervention, participants may be susceptible to processes associated with self-deception and self-enhancement (Chan, 2009). Hence, a potential limitation is the use of a self-report measure of alcohol consumption. Under-reporting of health-damaging behaviours such as alcohol use is problematic although this should have occurred similarly across the experimental conditions. Nevertheless, future research may replicate the study using a more reliable measure of alcohol consumption (e.g. a daily alcohol consumption diary). It is also important to note that the findings of this study may be limited by the reliance on a self-report measure of autonomy, which relies on the insight and honesty of the research participants. Thus, it may be constructive to investigate whether the findings of this study can be replicated using assessments of autonomy that do not rely on self-report, such as autonomy manipulated via a priming task (Levesque and Pelletier, 2003; Pavey and Churchill, 2014). It should also be noted that no manipulation check data were collected to confirm that the participants experienced the conditions as intended. Finally, it may be that the online delivery of the study influenced the results in that mode of delivery of health information (e.g. whether delivered in text or in speech, in person or anonymously) may be important in influencing persuasive effects.

Future research should endeavour to examine whether the findings are replicated for other health protective behaviours. Such research could usefully include an assessment of the interplay between autonomy and temporally focused loss- and gain-framed messages encouraging the reduction or cessation of other health-damaging behaviours, such as smoking, and detection behaviours (e.g. mammogram). Given the effectiveness of short-term focus within loss-framed information for those low on autonomy in this study, we would predict that a short-term frame would also amplify the effect of loss-framed messages for detection behaviour among this group, offering a profitable area for future research.

The results of this study suggest in order to provide people with health information about alcohol use that is effective, loss- and gain-framed persuasive appeals should consider both the temporal context in which the information about health-related outcomes is presented and individual difference variables such as level of autonomy.

**CONFLICT OF INTEREST STATEMENT**

None declared.
REFERENCES


